



Excelon
Learning

Qualification

Level 3 Diploma for Residential Childcare (England) (601/4852/4)

NCFE





Course Description

The **Level 3 Diploma for Residential Childcare (England)** is a professional qualification designed to provide learners with the knowledge, skills, and understanding required to work effectively with children and young people in residential childcare settings. It introduces key principles of child development, safeguarding, risk management, communication, and supporting positive outcomes for children living in residential care environments.

This qualification is ideal for individuals working, or wishing to work, in residential childcare roles supporting children and young people who may have experienced trauma, neglect, or complex life circumstances. It provides a strong foundation for understanding the needs of children in care, promoting their wellbeing, development, learning, and resilience while maintaining safe, supportive and nurturing environments.

Course Structure

The **Level 3 Diploma for Residential Childcare (England)** consists of the following 19 mandatory units:

**UNIT
01**

**Understand the
Development of Children
and Young People in
Residential Childcare**

**UNIT
02**

**Understand How to
Safeguard and Protect
Children and Young People
in Residential Childcare**

**UNIT
03**

**Understand How to
Support Children and
Young People Who Have
Experienced Harm or Abuse**

**UNIT
04**

**Promote Effective
Communication and
Information Handling in
Residential Childcare Settings**

**UNIT
05**

**Support Risk Management
in Residential Childcare**

**UNIT
06**

**Assessment and Planning
With Children and Young
People in Residential
Childcare**

**UNIT
07**

**Support Group Living in
Residential Childcare**

**UNIT
08**

**Understand How to Support
Positive Outcomes for
Children and Young People
in Residential Childcare**

**UNIT
09**

**Support Attachment and
Positive Relationships for
Children and Young People
in Residential Childcare**



**UNIT
10**

Support the Well-being and Resilience of Children and Young People in Residential Childcare

**UNIT
11**

Support Children and Young People in Residential Childcare to Achieve Their Learning Potential

**UNIT
12**

Support Children and Young People in Residential Childcare to Manage Their Health

**UNIT
13**

Support the Development of Socially Aware Behaviour With Children and Young People in Residential Childcare

**UNIT
14**

Engage in Professional Development in Residential Childcare Settings

**UNIT
15**

Support the Rights, Diversity and Equality of Children and Young People in Residential Childcare

**UNIT
16**

Participate in Teams to Benefit Children and Young People in Residential Childcare

**UNIT
17**

Understand the Care System and Its Impact on Children and Young People

**UNIT
18**

Understand the Youth Justice System as it Relates to Residential Childcare

**UNIT
19**

Understand Residential Childcare for Children and Young People With Complex Disabilities or Conditions



How We Support You – Our Support and Delivery Model

Our courses are designed to be accessible, supportive, and suitable for learners at all levels. All learning materials are written in clear, straightforward language to help learners build understanding and confidence.

Courses are delivered entirely through **self-paced distance learning** via our online platform, enabling learners to study flexibly alongside work, education, or personal commitments.

Learners have continuous access to tutor support throughout their course. Tutors can be contacted via the VLE or email, with responses typically provided within 24 to 48 hours.

Additional **on-demand support sessions** may be arranged where required. Regular **live webinars** are also offered, subject to tutor availability, providing opportunities for engagement, questions, and reinforcement of learning.

Assessment Process

Assessment is completed through:

Written assignments

Workplace observations

There are **no formal examinations**. Assessment focuses on demonstrating understanding, awareness, and the ability to apply knowledge appropriately.

Course Duration

The course offers **466 Guided Learning Hours (GLH)** and is delivered through flexible, self-paced learning. It can typically be completed within approximately **11–12 months**, depending on the learner's own pace. Course access expires after one year, and a re-enrolment charge is applicable.



Our Process

01.

Choose & Pay for Your Course Online

Select your desired course and payment method online. Opt for either full payment or convenient monthly instalments where available. Complete your payment after filling out the application form.

02.

Fill Out the Enrolment Form

After payment, you will be prompted to complete the enrolment form. This form gathers all necessary details required for your registration with the awarding organisation.

03.

Access the VLE – Moodle

Start your course on our user-friendly Virtual Learning Environment (VLE). Here, you will find all learning materials, resources, and guidance required to support your studies. Your dedicated tutor will guide you through the process and provide feedback throughout your learning journey.

04.

Submit Assignments & Receive Feedback

Engage in the learning process by submitting assignments through the VLE. Your assigned tutor will provide constructive feedback to help you refine your work and make progress in your studies.

05.

Successfully Complete Assignments

Work diligently to complete all required course components and assessment tasks. Your commitment and effort will contribute to successful course completion.

06.

Obtain Your Accredited Certificate

Upon successfully completing the course, your work will undergo internal quality assurance and external verification. Once approved, you will receive an Ofqual-regulated accredited certificate recognising your achievement.



Course Brochure Takeaways

A nationally
recognised Level
3 Diploma

Designed for
individuals working
in residential
childcare
settings

Flexible online,
self-paced
study

No formal
examinations

Supports
progression
into residential
childcare
and leadership
roles

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