



Qualification

Level 2 Award in Support Work in Schools and Colleges (603/2478/8)





Course Description

The **Level 2 Award in Support Work in Schools and Colleges** is an introductory qualification designed to provide learners with the knowledge and understanding needed to work in a school or college environment. It applies to a wide range of support roles, including administrative roles, site support roles, technical roles, volunteers, and those working directly with children and young people in a learning environment.

This qualification is suitable for learners aged 16 and above who are considering employment within a school or college setting. It introduces key areas such as child development, safeguarding, health and safety, communication, equality, diversity, and inclusion. It provides a strong foundation for progression into the Level 2 Certificate in Supporting Teaching and Learning and other education-related pathways.

Course Structure

The **Level 2 Award in Support Work in Schools and Colleges** consists of **six mandatory units**:

**UNIT
01**

**Understand
Schools and
Colleges as
Organisations**

**UNIT
02**

**Understand
Children and
Young People's
Development**

**UNIT
03**

**Understand Communication
and Professional Relationships
with Children, Young
People and Adults**

**UNIT
04**

**Understand
Children and Young
People's Health
and Safety**

**UNIT
05**

**Safeguarding
Children and
Young People**

**UNIT
06**

**Understand Equality, Diversity
and Inclusion in Work with
Children and Young People**



How We Support You – Our Support and Delivery Model

Our courses are designed to be accessible, supportive, and suitable for learners at all levels. All learning materials are written in clear, straightforward language to help learners build understanding and confidence.

Courses are delivered entirely through **self-paced distance learning** via our online platform, enabling learners to study flexibly alongside work, education, or personal commitments.

Learners have continuous access to tutor support throughout their course. Tutors can be contacted via the VLE or email, with responses typically provided within 24 to 48 hours.

Additional **on-demand support sessions** may be arranged where required. Regular **live webinars** are also offered, subject to tutor availability, providing opportunities for engagement, questions, and reinforcement of learning.

Assessment Process

Assessment is completed through:

Written assignments

There are **no formal examinations**. Assessment focuses on demonstrating understanding, awareness, and the ability to apply knowledge appropriately.

Course Duration

The course offers **90 Guided Learning Hours (GLH)** and is delivered through flexible, self-paced learning. It can typically be completed within approximately **3 months**, depending on the learner's own pace. Course access expires after one year, and a re-enrolment charge is applicable.



Our Process

01.

Choose & Pay for Your Course Online

Select your desired course and payment method online. Opt for either full payment or convenient monthly instalments where available. Complete your payment after filling out the application form.

02.

Fill Out the Enrolment Form

After payment, you will be prompted to complete the enrolment form. This form gathers all necessary details required for your registration with the awarding organisation.

03.

Access the VLE – Moodle

Start your course on our user-friendly Virtual Learning Environment (VLE). Here, you will find all learning materials, resources, and guidance required to support your studies. Your dedicated tutor will guide you through the process and provide feedback throughout your learning journey.

04.

Submit Assignments & Receive Feedback

Engage in the learning process by submitting assignments through the VLE. Your assigned tutor will provide constructive feedback to help you refine your work and make progress in your studies.

05.

Successfully Complete Assignments

Work diligently to complete all required course components and assessment tasks. Your commitment and effort will contribute to successful course completion.

06.

Obtain Your Accredited Certificate

Upon successfully completing the course, your work will undergo internal quality assurance and external verification. Once approved, you will receive an Ofqual-regulated accredited certificate recognising your achievement.



Course Brochure Takeaways

A nationally
recognised
Level 2
qualification

Suitable for
learners aged
16+

No exams
or mandatory
placement
required

Flexible online,
self-paced
study

Covers
safeguarding,
child development,
health and safety,
and inclusion

Direct
progression
route to Level 2
Certificate
in Supporting
Teaching and
Learning

Level 2 Award in Support Work in Schools and Colleges

Apply Now